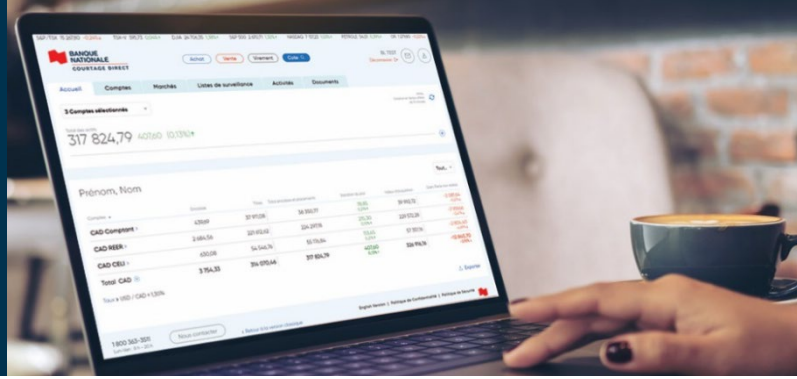


How to reset your password after changing your 8-digit login for the simplified access.



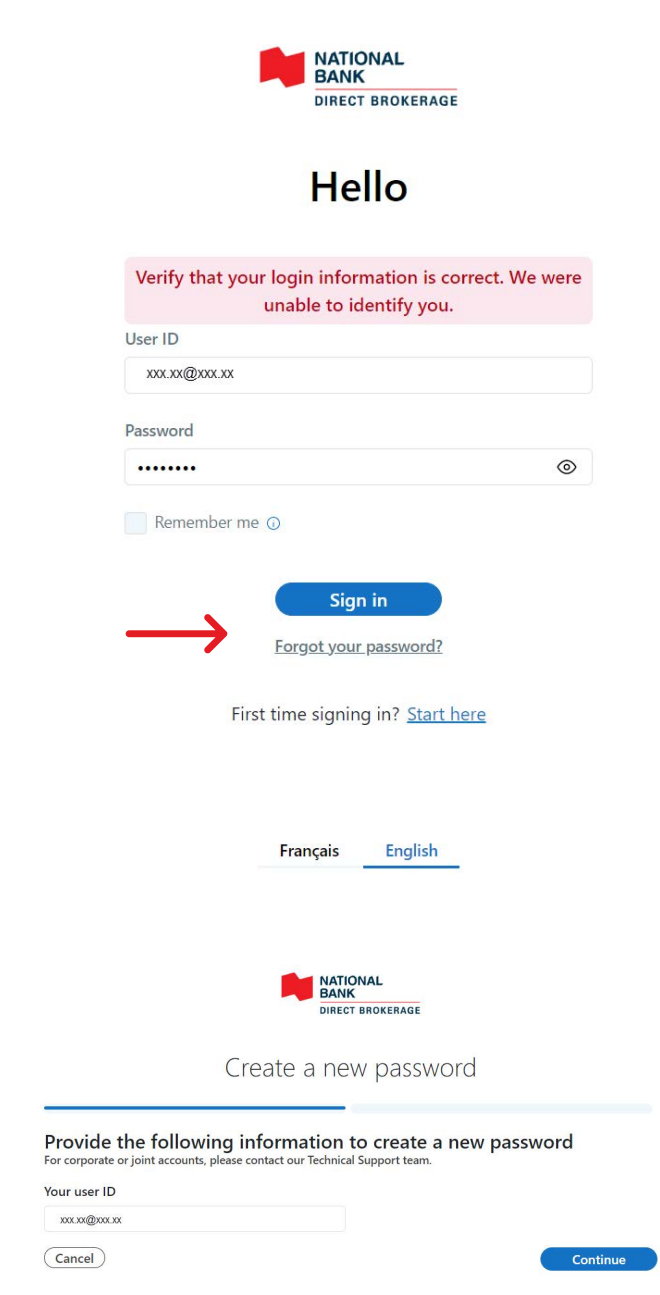
Reminder: the password will be changed for all NBC platforms.


1

Click on *Forgot your password?*

2

Enter your email ID and click on *Continue*.



 **NATIONAL BANK**  
DIRECT BROKERAGE

## Hello


Verify that your login information is correct. We were unable to identify you.

User ID  
xxx.xx@xxx.xx

Password  
••••••••


Remember me

[Sign in](#)

 [Forgot your password?](#)

First time signing in? [Start here](#)

[Français](#) [English](#)

 **NATIONAL BANK**  
DIRECT BROKERAGE

### Create a new password

Provide the following information to create a new password  
For corporate or joint accounts, please contact our Technical Support team.

Your user ID  
xxx.xx@xxx.xx

[Cancel](#) [Continue](#)

3

Enter the required information and click on **Continue**.

4

Enter the verification Code sent by text or email and click on **Confirm**.



Didn't receive the code by text? You can choose to have it sent to your email.

## Forgotten password

You will be able to create a new one.

Email ID

XXX.XX@XXX.XX

Date of birth

day

month

year

Which National Bank product do you hold?

Brokerage account (NBDB, NBF, PB1859)

Debit card

[I hold another bank product](#)

Account number <sup>1</sup>

XXXXXX

Phone number

XXX XXX-XXXX

I'm not a robot



reCAPTCHA  
Privacy - Terms

**Continue**

[Back to sign-in](#)

## Verification code

There may be a delay before receiving your code.



Code sent to

XXX-XXX-XXXX

Verification code

XXXXXX

**Confirm**

[Back to sign-in](#)

5

Choose a new password and enter it in *new password and confirm*.

The password must respect the listed criteria in order to continue.

Click on *Confirm*.

6

The password is now modified.

NOTE: the password is modified for ALL your NBC platforms.

Click on *Back to sign-in page*.



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## New password

- Choose a new password.

Your new password must be secure and only used to sign in to your online bank.

New password

Confirm

- 8 to 25 characters
- At least one lowercase letter
- At least one number
- No spaces

Confirm

[Back to sign-in](#)



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Your new password was  
saved.

Use this password to sign in to all your online banking solutions with National Bank and its subsidiaries that are associated with this email.

[Back to sign-in page](#)

7

Enter your email ID and the password you just chose.  
The process is now complete.

✓ You've been securely disconnected



# Hello

User ID

Password



Remember me 

[Sign in](#)

[Forgot your password?](#)

First time signing in? [Start here](#)



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