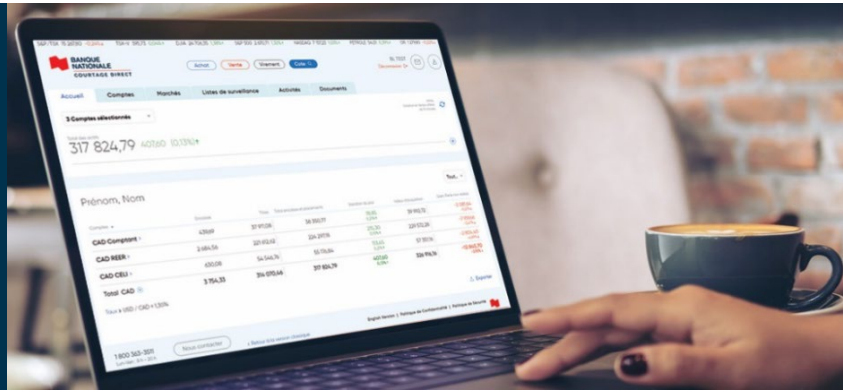


## Create your easy access



You will soon see a yellow banner at the top of the National Bank Direct Brokerage online platform inviting you to switch to email identification. This ID will be unique for all your National Bank and subsidiary online services.

### Don't see the banner?

The process will take place in several waves over the next few weeks. It is quite possible that you will be part of a later wave.

In addition, clients must maintain their 8-digit identifier if they have:

- Market-Q
- Legal entity accounts (company accounts)
- Joint accounts
- Special accounts (guardianship, trust, etc.)

Easy access will be available at a later date.

### The 4 advantages of easy access:

- 1 **Simple:** Use a single email and password for all your National Bank online services.
- 2 **Secure:** Multi-factor authentication gives you enhanced security.
- 3 **Smooth:** Navigate all National Bank online platform with a single click.
- 4 **Mobile:** View your National Bank Direct Brokerage client account and trade on the new mobile app coming soon.

## How to create your easy access:

1

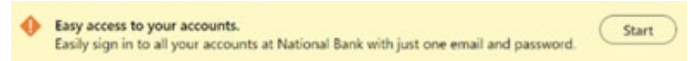
When you see the yellow banner, click on **Start**.

2

Check the box: I confirm that I have read and understood the information on easy access. Click on **Continue**.

3

One box will appear prompting you to enter your email ID. Enter the ID that you want to use to connect to all your National Bank platforms. Click on **Continue**.



Easy access to your accounts.  
Easily sign in to all your accounts at National Bank with just one email and password.

Start

### Create your easy access

#### Sign in with your email

##### Good to know

- You will receive a verification code by email or text to identify yourself each time you sign in.
- To avoid receiving it each time, check the *Remember me* box on the sign-in page.
- If we detect a change in your connection habits, you will receive a verification code.

#### Once your easy access is created

- Your 8-digit sign-in code will no longer be valid, nor will you be able to recover it.
- You will be able to navigate from one platform to another without having to identify yourself again.

I confirm having read the information on easy access.

Continue

### Create your easy access

#### Choose your email ID

Email ID

You will now need to use this email to sign in. We will also contact you at this email should you forget your password.

Confirm email ID

The emails must match.

Return

Continue

4

Another box will appear prompting you to create a password.  
Click on *Create my access*.

5

A box will appear with your email ID that you can now use to sign in to the Direct Brokerage platform.  
Click on *Back to sign-in*.

### Create your easy access

Choose your password

New password

Choose a secure password that is different from your previous ones. Use it only to sign in to your online banking solutions with National Bank and its subsidiaries that are associated with this email.

Confirm password

Minimum requirements:

- At least 12 characters
- At least one uppercase letter
- At least one number
- No spaces at the beginning or end

Minimum requirements can be different from this image and change according to our Password policy in effect at the time of your migration.

Return Create my access

### Create your easy access

You're ready to sign in

Use this email to sign in to your online banking solutions with National Bank and its subsidiaries that are associated with this email.

Email ID	xxx.xx@xxx.xx
Password	Use the password associated with your email ID to sign in.

Sign in again to access your account.

Back to sign-in

6

The system will ask you to sign in again.

**ATTENTION :** From now on, you must use the same email ID and password that you created in steps 3 and 4.

If you check the Remember me box, you can keep the device in memory so you won't need to enter a verification code each time you sign in.

7

You will receive a verification code by email.

Enter the code, then click on **Confirm**.



## Hello

User ID

XXX.XX@XXX.XX

Password

\*\*\*\*\*

Remember me

Sign in

[Forgot your password?](#)

First time signing in? [Start here](#)

Français English



## Verification Code

There may be a delay before receiving your code.

Code sent to: XXX-XXX-XXXX

Verification Code

XXXXXX

Confirm

[Back to sign in](#)



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